

1.0 Web Browsers

The SparkSafe system has been created for use with a specific internet browser - Google Chrome. If you are using a different internet browser, this will mean that the website doesn't respond or look as it should.

2.0 Download Google Chrome

To download the internet browser Google Chrome

- type this link into your address bar
https://www.google.co.uk/chrome/browser/desktop/index.html?brand=CHBD&gclid=CO6d_9bvzdACFeYK0wod7agEkQ
- When prompted click **download chrome**
- Click on **accept and install**

A message should appear to say thank you for downloading chrome. You can now open up google chrome by going to the computers start menu, all programmes and searching for Google Chrome

3.0 Application Software

Adobe Reader is required as users may have to download and access PDF documents. If you do not have Adobe users can download it for free by following the instructions below

- Type this URL into your web browser <http://get.adobe.com/uk/reader/>
- Click **Install now**
- When prompted select **save and run**
- Click **next** if prompted
- Click **finish**

4.0 Screen Resolution

Screen Resolution helps to determine the size and sharpness of items displayed on screen. The higher the resolution is the sharper and smaller images appear, so more will fit on the screen. If users set the resolution lower, fewer items will fit onto the screen, as they will appear larger. The recommended screen resolution for SparkSafeLTP is 1280 x 1024.

To set this resolution

- Right click on the desktop
- Click **personalise**
- Click **display**
- Click **change display settings**
- Use the **resolution** dropdown to change to 1280 x 1024
- Click Apply & OK
- Close the window